

---

## Checklist for Nursing and Care Home managers

The Health and Care Professions Council (HCPC) is a regulator of health and care professions and it was set up to protect the public. To achieve this, the HCPC keeps a register of professionals who must meet and maintain our national standards of professional practice.

It is important to check that health and care professionals that come into your home are registered. You can turn to the HCPC if you have concerns about your health and care professional's skills, behaviour and health.

The below checklist details the information you need to share with your colleagues and residents' friends and families and how you can find out further information about the role of the HCPC.

1. The HCPC currently register over 311,000 professionals from including **chiropodists / podiatrists, occupational therapists, physiotherapists, practitioner psychologists, dietitians and social workers in England**
2. The details of health and care professionals registered with the HCPC are kept on a central database for you to check. You can do this check on-line at [www.checktheregister.org](http://www.checktheregister.org) or by calling 0845 300 4472
3. Health and Care professionals registered with the HCPC have unique registration numbers and certificates and identity cards which will verify their registration.
4. If you, a resident, friend or family member is unhappy with treatment or worried about the behaviour or conduct of a HCPC registered professional, you can raise your concerns with the HCPC.
5. To make a complaint or talk about your concerns about a registered professional you can write to the HCPC's Director of Fitness to Practise at the HCPC, Park House, 184 Kennington Park Road, London. SE11 4BU. Telephone 0800 328 4218 or email [ftp@hcpc-uk.org](mailto:ftp@hcpc-uk.org)

For more information about the Health and Care Professions Council visit [www.hcpc-uk.org](http://www.hcpc-uk.org)